

PROCEDURES & SERVICES REQUIRING PRIOR AUTHORIZATION/NOTIFICATION ALL REQUESTS MUST BE INDIVIDUALLY SUBMITTED

Submit requests at least 72 hours prior to scheduled date of service to allow us to process in a timely manner.

Prior authorization is based on information provided to El Paso Health at the time of request, it does not guarantee payment of benefits nor verify eligibility and is subject to all terms, conditions, limitations, and exclusions related to the member's eligibility and subsequent medical review. Regardless of prior-authorization status, medical decisions concerning a course of treatment are solely between the physician and the patient.

INPATIENT ADMISSIONS

- Acute Medical
- Elective or Scheduled
- Hospice
- Psychiatric
- Rehabilitative
- Substance Use

OUTPATIENT SERVICES

- ASC Procedures
- Cardiac Coth
- Chemotherapy
- Dialysis
- Endoscopic Procedures
- Home Health (PON, SN)*
- Outpatient Hospital
- PPECC
- Radiation
- Wound Clinic

IMAGING/RADIOLOGY/ DIAGNOSTIC

- Fetal Echocardiography
(CPT Code 76825-76828)
- PET Scans
- Sleep Studies

TO AVOID DELAY, SUBMIT ALL PERTINENT CLINICAL INFORMATION WITH THE PRIOR AUTHORIZATION REQUEST FORM (i.e. physician order, H&P, Title XIX, Plan of Core, Diagnosis and CPT Codes, units, DOS, POS, and duration frequency when applicable, etc.)

OUT-OF-NETWORK

Services by non-participating facilities, physicians, or vendors require prior authorization.

PRIOR AUTHORIZATION TOOL

To determine if a specific CPT code requires a prior authorization, visit www.elpasohealth.com/providers/prior-authorization.

Check AUTH status by phone using HealthX at 915-225-5463 Toll Free at 866-283-2792 or electronically by visiting the provider portal at www.elpasohealth.com

PHARMACEUTICALS

Clinician Administered Drugs over \$500 administered in office or outpatient setting
(e.g. C codes, J codes, or Q codes)

SPECIALIST

- Chiropractor*
- Podiatry-in office surgical procedures {excluding CPT Codes 11720, 11721, 11730, 11732, 11750}
- Therapy, Speech*, Physical*, Occupational*
- Behavioral Health (i.e. MHR/TCM, IOP, PHP, RTC)

*Excludes Initial Evaluation

DURABLE MEDICAL SUPPLIES/EQUIPMENT

- {over \$300, limitations may apply}
- All DME rentals exceeding 2 months

OTHER SERVICES

- BRCA screening and Genetic Testing {excluding CPT Code 82105}
- Dental Anesthesia **
- Hearing Aids
- Nutrition Counseling
- Orthotics /Prosthetics (over \$200.00)
- Implantable Devices
- Transfers (i.e. non-emergent facility to facility, out of the El Paso service delivery area)
- Transplant Services
- Transportation (Air transport and Non-Emergent ambulance)
- Venous Procedures {in office or outpatient}

**Dental Anesthesia

For STAR Medicaid Members ages 0-6 years, dental anesthesia requests must be submitted by the facility performing service after approval by the Members DMO. Must include the DMO approval notice with your request.

Refer to the Texas Medicaid Provider Procedures Manual at TMHP.com for guidance on Medicaid/CHIP benefit limitations/restrictions, for MHR/TCM refer to the Texas Resiliency and Recovery Guidelines at hhs.texas.gov

**Outpatient Fax 915-298-7866
Toll Free Fax: 844-298-7866
www.elpasohealth.com
PHONE: 915-532-3778
TOLL FREE: 877-532-3778**

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